LANGUAGES – CONFIDENT INDIVIDUALS

INTERESTED IN A CAREER IN THE TRAVEL AND TOURISM INDUSTRY?

This internally assessed Skills for Work course will help you develop your employability, communication and customer service skills while increasing your awareness of tourist destinations across the world.

You will have the opportunity to investigate careers in the tourism industry and gain a clear understanding of what good customer service looks like. You will also investigate tourist destinations in the UK and abroad and have the opportunity to plan trips.

This is a great opportunity to gain an insight into the Travel & Tourism sector, while also picking up an additional National 5 qualification!

SKILLS FOCUS

COMMUNICATING   COLLABORATING   LEADING   CURIOSITY   CREATIVITY   CRITICAL THINKING   INITIATIVE   ADAPTING   FOCUSING

RECOGNITION OF ACHIEVEMENT

National 5 Travel & Tourism

LEARNING INTENTION, SUCCESS CRITERIA & CAREER OPPORTUNITIES

Learning Intentions

I will:

- demonstrate curiosity and initiative to research tourist destinations and attractions across the world.
- use critical thinking to identify current trends in travel and the positive and negative effects of tourism.
- use initiative to investigate careers in the tourism industry and analyse my own employability and customer service skills.

Success Criteria

I can:

- use initiative and curiosity to create fact files on tourist destinations and attractions across the world.
- use critical thinking to identify and explain current trends in travel and tourism and the positive and negative effects of tourism in areas.
- use initiative and curiosity to identify and plan holidays to suit the needs of different people
- use critical thinking to identify the skills needed to be successful in a variety of careers in the tourism industry

Career Opportunities

- Travel Agent
- Air Cabin Crew
- Hotel Manager
- Customer Service Manager

The Four Capacities

Confident Individuals
Responsible Citizens
Successful Learners
Effective Contributors